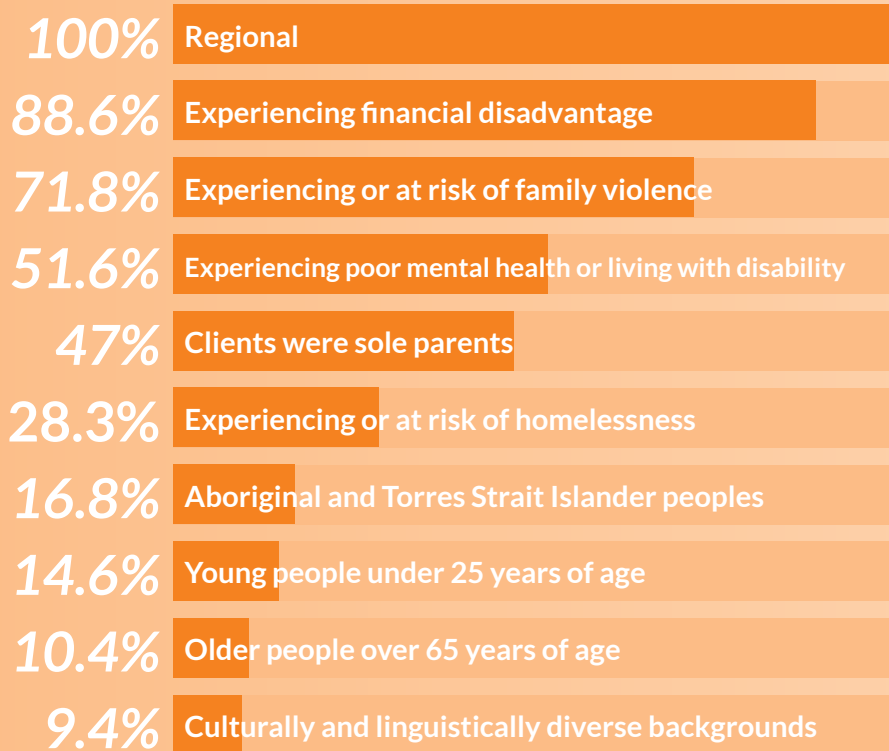


2023-24 Impact Report

1338 clients received legal assistance

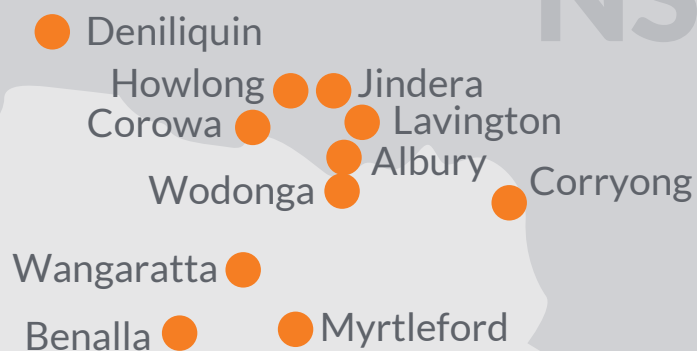


1795 people were turned away due to service capacity and eligibility, and assisted with referrals

46.8% of all legal assistance was for **family violence**

Most common client locations:

26,500 kilometres travelled providing assistance in a cross-border region spanning 8.2 million hectares



Strategic. Targeted. Responsive.

Most common problem types:



HRCLS delivers legal assistance through **7** integrated practice models and health justice partnerships providing effective, holistic, and timely support.

59 community legal education sessions held

\$25,311

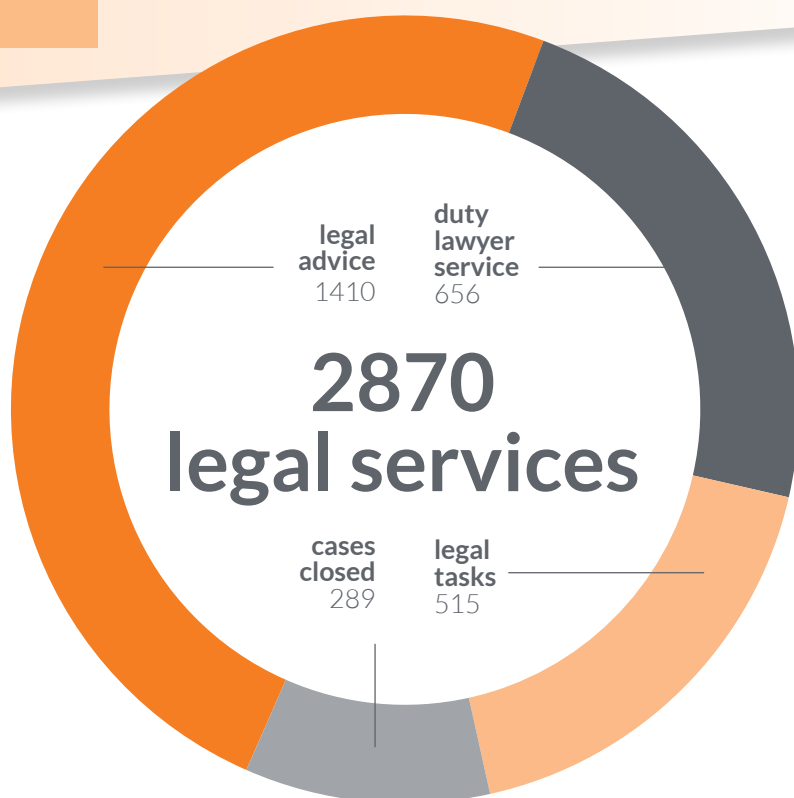
Compensation gained for clients, including consumer compensation and insurance

\$75,387.90 Fines

withdrawn, for reasons such as family violence, mental health/disability, and incorrect nomination

\$513,768.67 Debts

reviewed, waived, withdrawn due to family violence, irresponsible lending and financial hardship



We are a service of UMFC